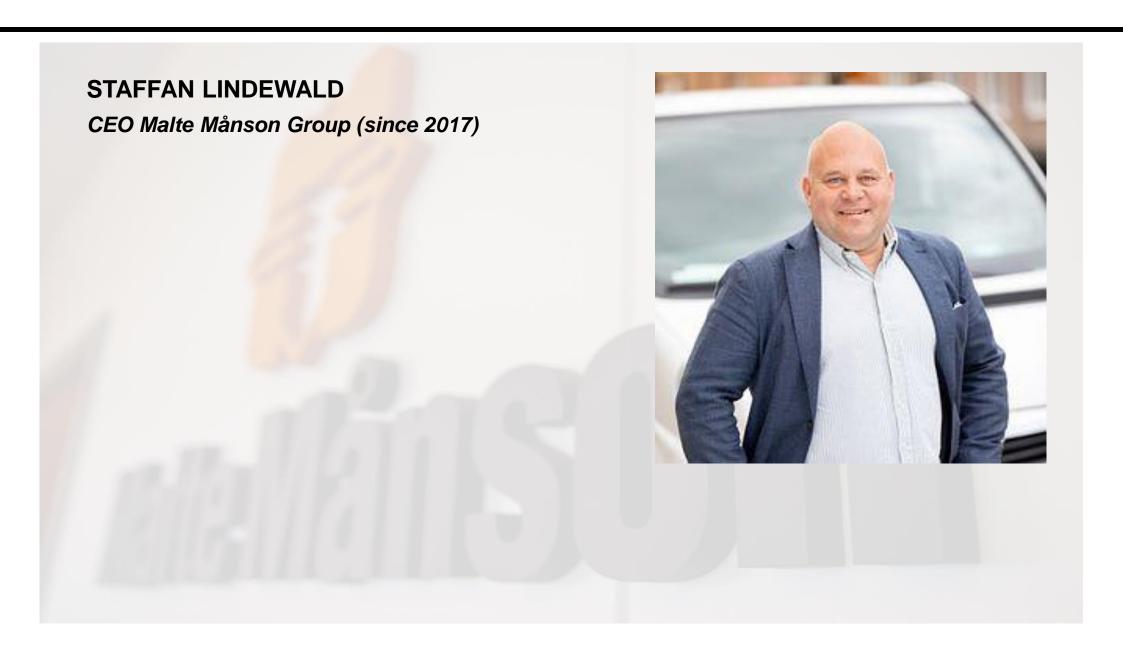
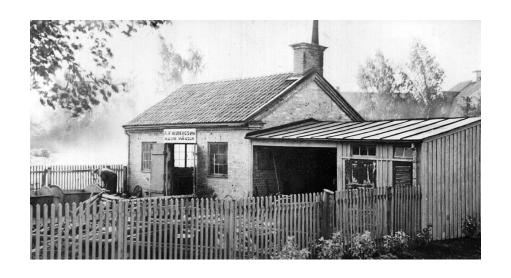


# **TODAY'S PRESENTER**



# HISTORY OF MALTE MÅNSON









### MALTE MÅNSON AT A GLANCE

We are the leading independent workshop chain for commercial vehicles in Sweden

We are the largest independent workshop chain for commercial vehicles in Sweden...



...with an attractive service offering based on availability and quality proven by exceptionally satisfied customers...



...and an extensive workshop network covering the most attractive logistics hubs<sup>2</sup>



# **OUR CORE VALUES LAY THE FOUNDATION OF OUR BUSINESS**

Clearly formulated and deeply rooted core values foster an extraordinary company culture

We are **positive**, **engaged** and **flexible team players**...

...with high **competence** and **availability**, we deliver solutions to our customers...

...of highest quality and with minimal environmental impact





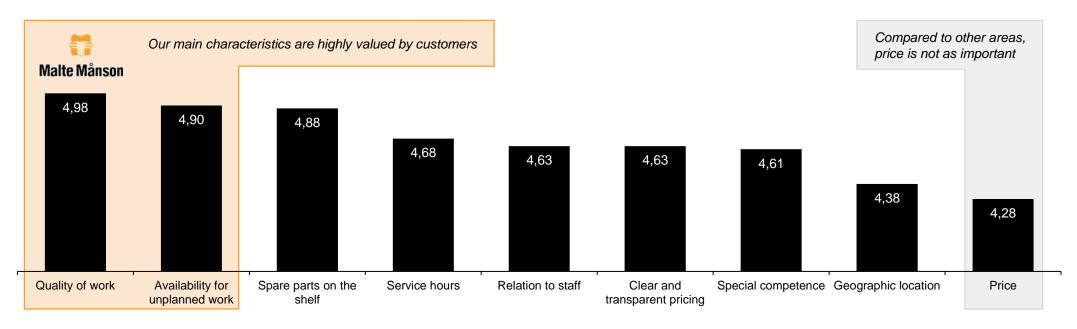


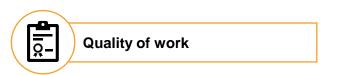


#### TRUCK OWNERS' KEY PURCHASING CRITERIAS

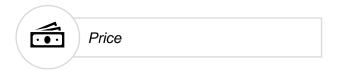
Customers priorities quality of work as well as availability for unplanned work above all other service parameters

Question: What is most important to you as a customer? (Scale 1-5 where 5 is the most important)<sup>1</sup>





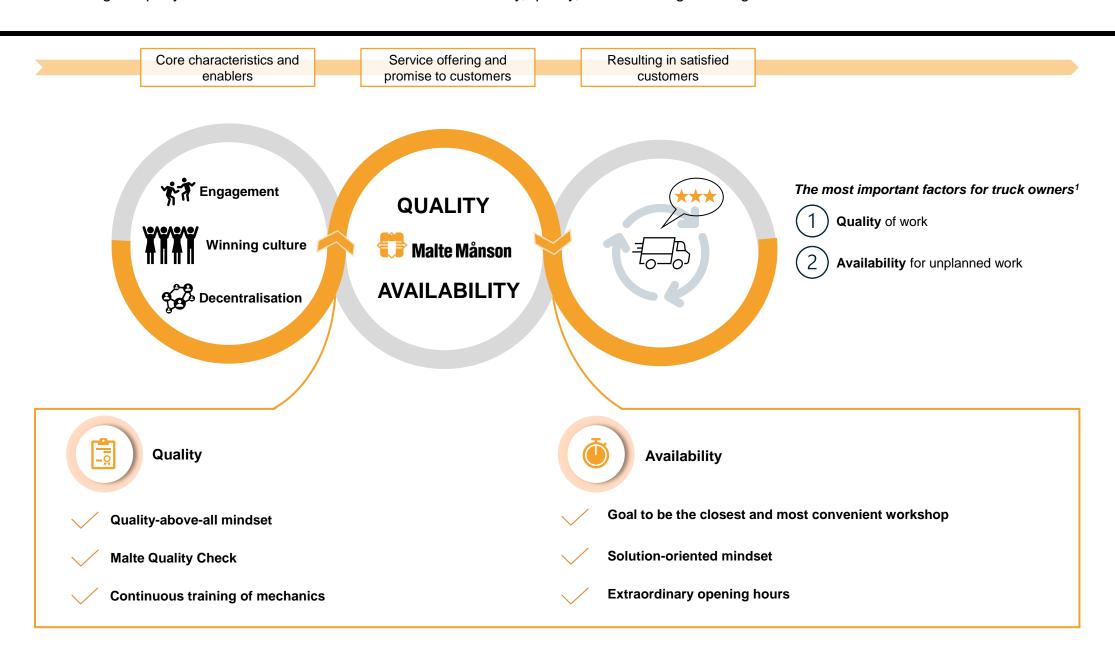




Customer loyalty is very high as satisfied customers are unlikely to change workshop service provider. The potential cost saving from cheaper services elsewhere is offset by the risk of receiving inferior service and further vehicle downtime

# OUR SERVICE OFFERING IS BASED ON AVAILABILITY AND QUALITY...

The strong company culture enables a dedicated focus on availability, quality, and the willingness to go the extra mile



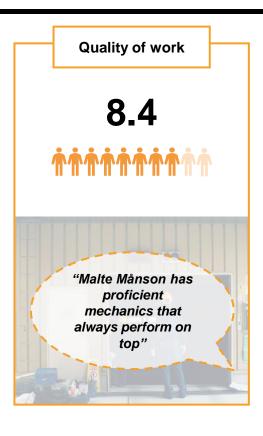
#### ...AND IS HIGHLY APPRECIATED BY OUR CUSTOMERS

The successful customer centric approach creates a strong value proposition and high customer loyalty

**Customer service** 9.2 "They do everything you ask for, if they didn't exist our company wouldn't exist!"







#### **Selected customers**











### KEY STEPS TAKEN SINCE ACCENT EQUITY BECAME MAJORITY OWNER IN APRIL -23

Effective co-operation with our new owner has allowed us to rapidly execute on our renewed strategy

Crystalized and reformulated strategy

#### **Key considerations and steps taken**

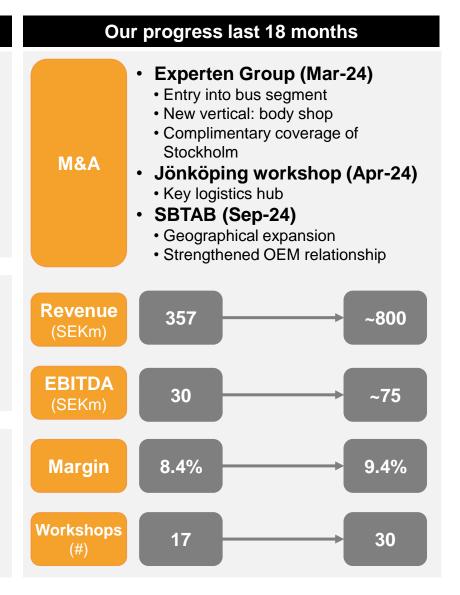
- Build on existing strengths availability and quality
- Focus on synergistic sub-segments of commercial vehicles
  - Heavy trucks
  - Buses
  - Light commercial vehicles (LCV)
- Margin expansion by growing within existing infrastructure

Secured the team

- To be #1, we need to attract and retain the best people
- Roll-out of incentive program to key personnel on all levels of the organization to secure the team

Preparing to excel

- Want to continue to grow, both organically and through M&A – requires structural capital to succeed
- Well defined and structured plan to build structural capital in place (Accent Way)



#### **FOCUS AREAS GOING FORWARD**

Big steps taken in the last 18 months, our near term focus is to consolidate and prepare for the next phase of Malte Månson's growth journey

- Leverage our new enhanced network and strategic position to propel growth and maximize profitability
- Drive margin expansion by realizing synergies and economies of scale following M&A
- Continued roll-out of Malte City, our concept for Light Commercial vehicles
- Increased focus on sustainability to create customer value
- Capture growth from rapidly upscaled defense budgets (selected workshops)
- Develop strategic plan beyond Sweden
- Build organization, processes and routines that can support the enlarged group in the right way and prepare us for international expansion